

2012 Year-End Update

CNA is the 7th largest U.S. commercial property and casualty insurance company.¹ Founded in 1897, CNA has approximately 7,500 employees, serving businesses and professionals in the U.S., Canada, Europe and Asia. CNA products and services are sold by highly regarded independent agents and brokers.

Financial Strength Ratings - CNA P&C Insurance Group

A.M. Best: **A (Excellent)**; Standard & Poor's: **A- (Strong)**; Moody's: **A3 (Good)**. The Standard & Poor's and Moody's rating outlooks are positive. The A.M. Best rating outlook is stable. **CNA Europe**, through CNA Insurance Company Limited, has an S&P rating of **A- (Strong)** with a positive outlook. **CNA Canada**, through Continental Casualty Company's Canadian Branch, has an A.M. Best rating of **A (Excellent)** with a stable outlook.

2012 Financial Highlights (in millions, except ratios and book values per share)

	2012	2011
Net operating income	\$587	\$610
Net income	\$628	\$612
P&C Operations net written premium	\$6,414	\$6,222
P&C Operations combined ratio	105.0% ²	98.5%
Book value per share	\$45.71	\$42.66

- Earnings include a \$270 million after-tax impact from Storm Sandy and other catastrophes.
- Solid underwriting results in Specialty businesses with a 2012 combined ratio of 94.8%. Improving results in Commercial businesses with 1.6 points of improvement in the accident year loss ratio before catastrophes.
- 3% top line growth across core P&C business.
- Book value per share increased 7% from 12/31/11.
- Acquisition of the Hardy group, a specialty insurer and reinsurer underwriting in the Lloyd's marketplace, significantly expanded CNA's global capabilities.

Balance Sheet Strength & Stability at 12/31/12

- Invested assets - \$47.6B
- GAAP equity - \$12.3B
- Statutory surplus - \$10.0B³
- Total capital - \$14.9B
- Debt-to-capital ratio - 17.3%

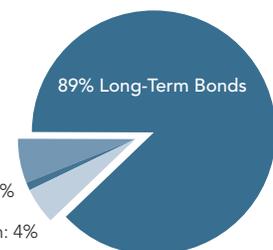
Investment Portfolio

Average credit quality rating of A

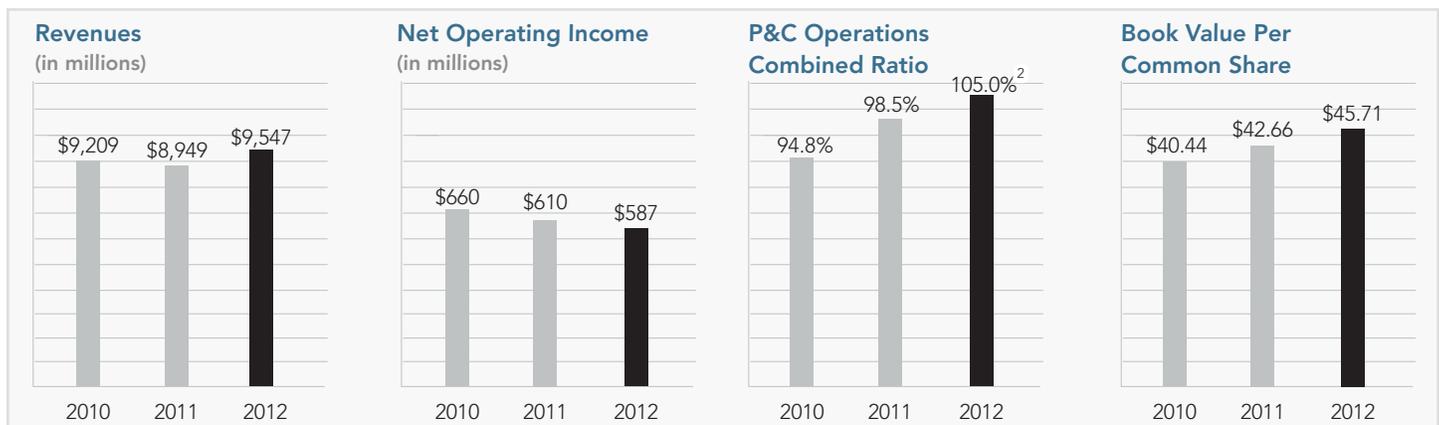
Limited Partnerships and Other: 6%

Equities: 1%

Short Term: 4%



Three-Year Financial Performance



1. Based on 2011 net written premium, A.M. Best
 2. Includes 6.4-point impact from Storm Sandy and other catastrophes
 3. Continental Casualty Company

